

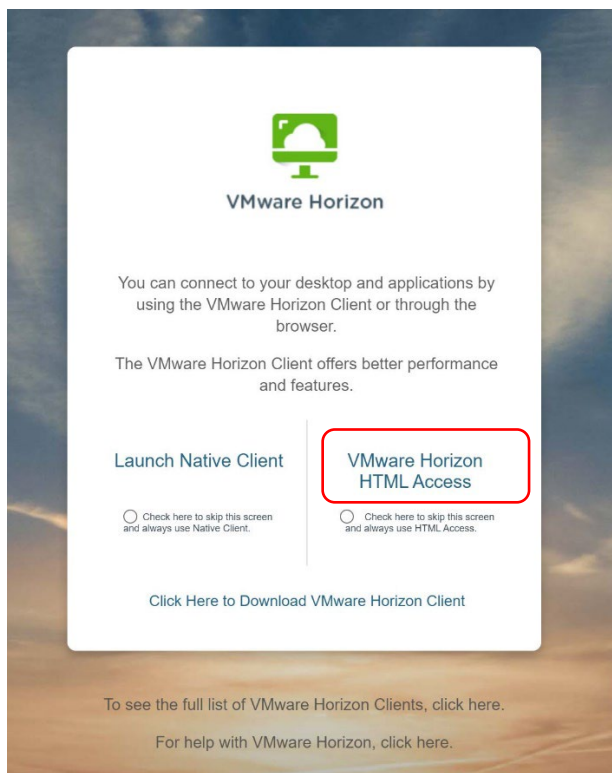
City of Iowa City Remote Access

Remote access requires you have Microsoft Authenticator setup on your mobile device. To view instructions on setting up Authenticator, see [‘Microsoft Authenticator Instructions.’](#)

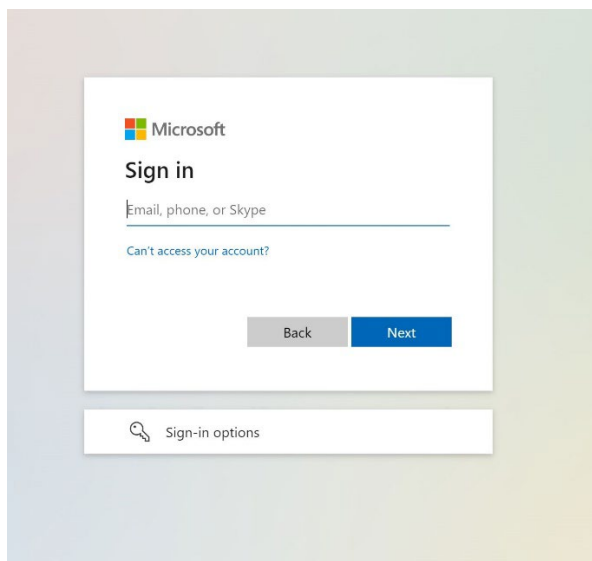
There are two ways to access Remote Access.

Option 1, directly through your Web browser.

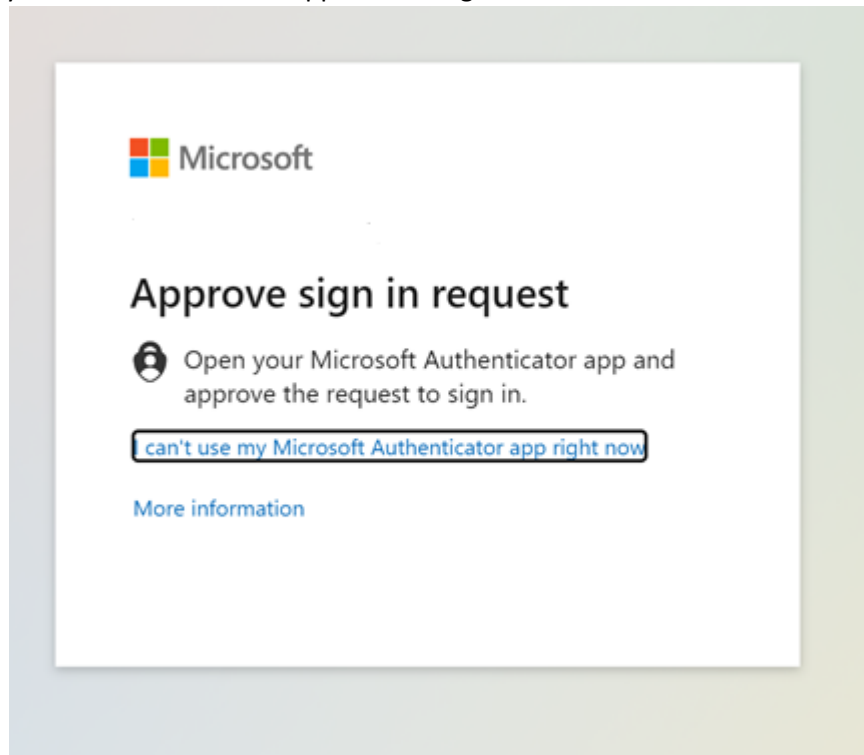
1. Open <https://horizon.iowa-city.org> in a Web Browser.
2. From here, you will see the screen below. Select the option on the right, ‘VMWare Horizon HTML Access.’



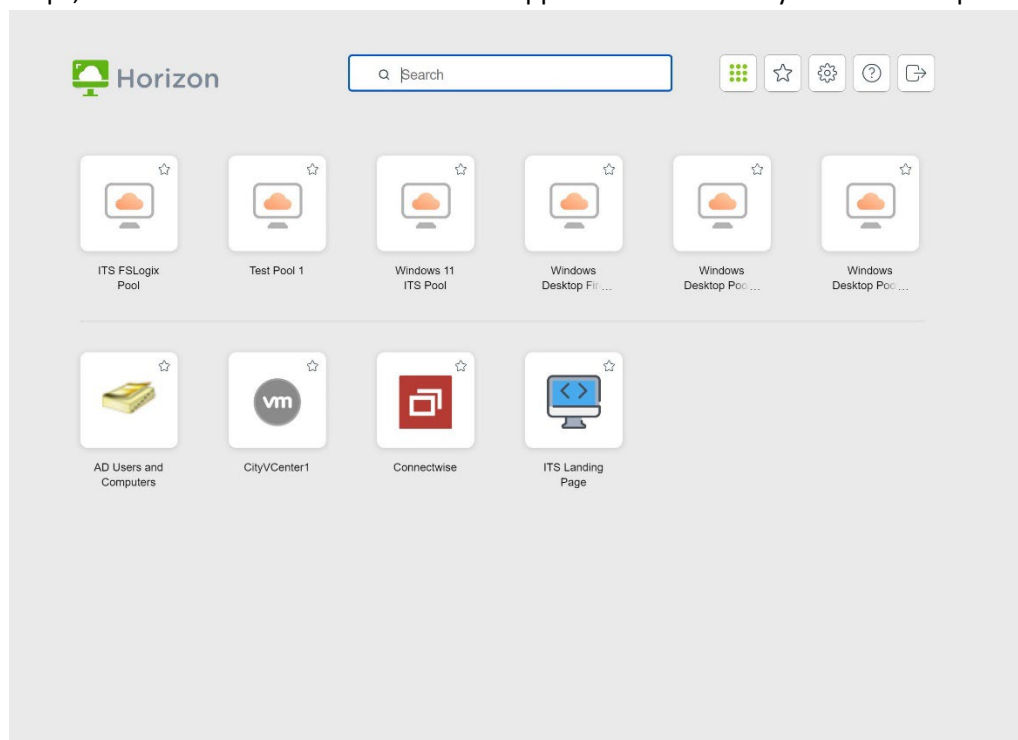
3. At the next screen, you will be prompted to enter your City Email then select ‘Next’. (Ex. jdoe@iowa-city.org)



4. The following screen will ask you for your password. Enter your City password and select 'Next.'
5. The next screen will indicate Microsoft Authenticator is requesting to approve your sign in. Open Microsoft Authenticator on your mobile device and approve the sign in.

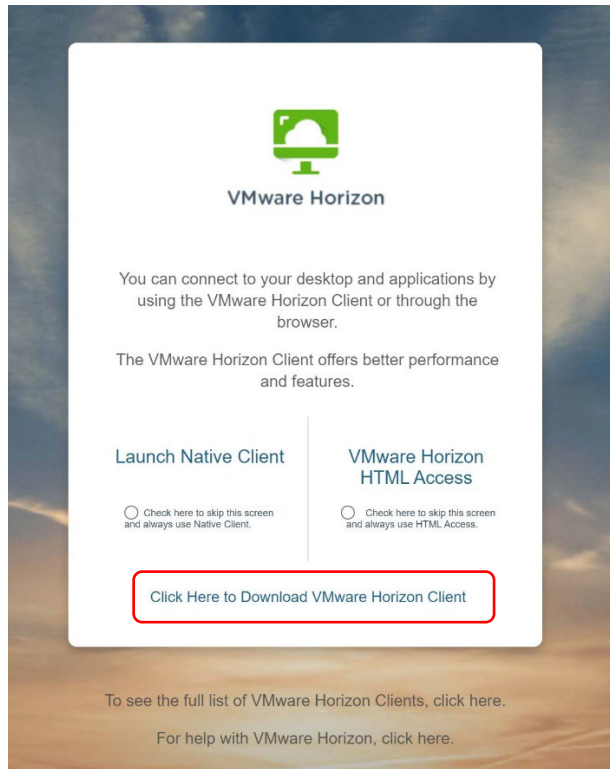


6. Once you have approved your sign in, you will be given the option to stay signed in. If you are using a public computer, be sure to select 'No'.
7. Finally, you will be presented with your available Remote Access Resources. Icons at the top are available remote desktops, and icons underneath are available applications. Select any available to open.



Option 2, using the Horizon Client. This client requires you install an application on your computer. It supports additional features such as using multiple monitors.

1. Open <https://horizon.iowa-city.org> in a Web Browser.
2. From here, you will see the screen below. Select the link that says, 'Click Here to Download VMWare Horizon Client.'



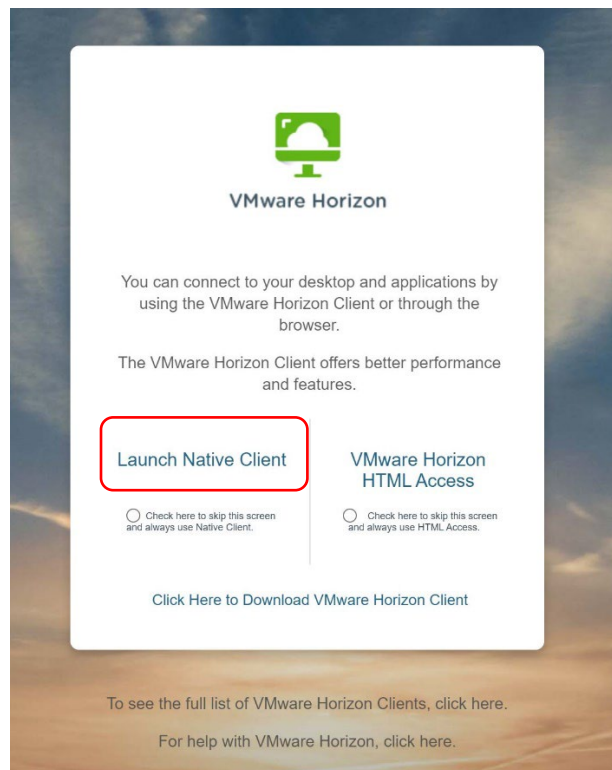
3. This will open a new web page and take you to a third-party site. Select 'Go To Downloads' relative to the operating system you are using.

Product Downloads Drivers & Tools Open Source Custom ISOs OEM Addons

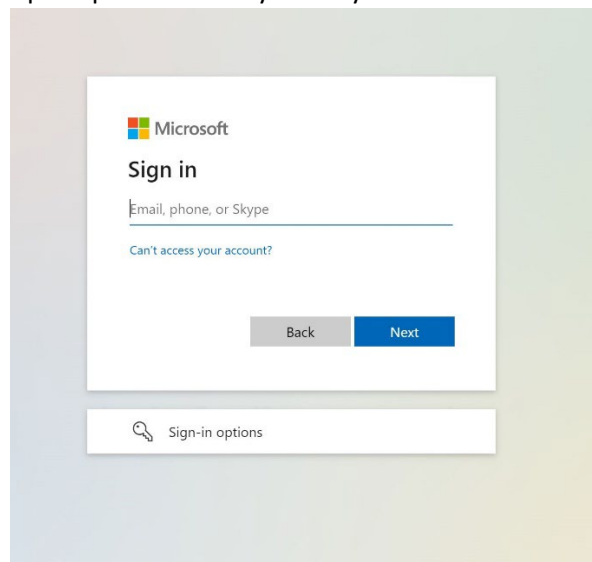
Product	Release Date	
▼ VMware Horizon Client for Windows		
VMware Horizon Client for Windows	2022-04-05	GO TO DOWNLOADS
▼ VMware Horizon Client for Mac		
VMware Horizon Client for macOS	2022-04-19	GO TO DOWNLOADS
▼ VMware Horizon Client for Linux		
VMware Horizon Client for 32-bit Linux	2021-01-07	GO TO DOWNLOADS
VMware Horizon Client for 64-bit Linux	2022-04-05	GO TO DOWNLOADS
VMware Horizon Client for Linux tarball version	2022-04-05	GO TO DOWNLOADS

4. Once downloaded, open the installer, and follow the prompts to install the application.

5. Once the application is installed, open your web browser again and go to <https://horizon.iowa-city.org>. This time select 'Launch Native Client' from the options below.

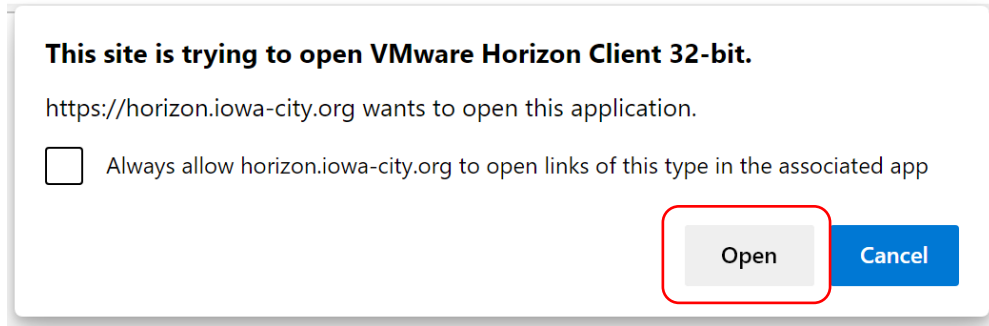


6. At the next screen, you will be prompted to enter your City Email and select 'Next'. (Ex. jdoe@iowa-city.org)

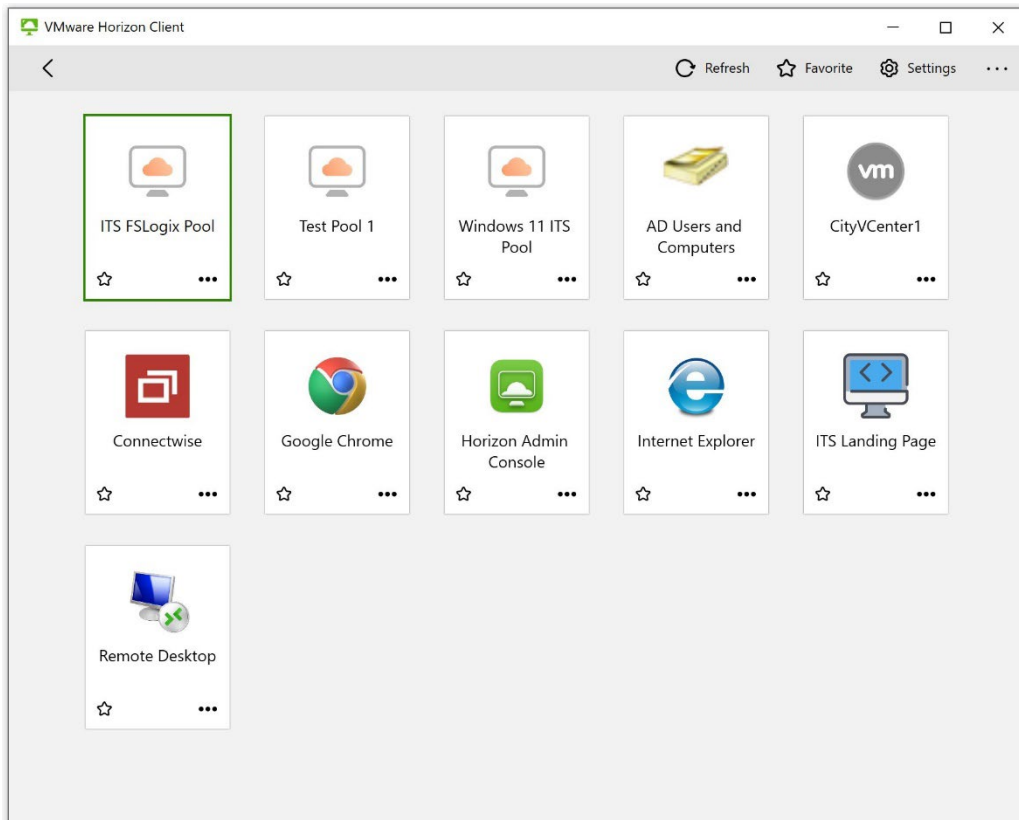


7. The following screen will ask you for your password. Enter your City password and select 'Next.'
8. The next screen will indicate Microsoft Authenticator is requesting to approve your sign in. Open Microsoft Authenticator on your mobile device and approve the sign in.

9. Once the sign in is approved, you may see a popup similar to the one below asking for permission to open the installed VMWare Horizon Client. Select 'Open'.



10. Once the Horizon Client application is launched, you will see your list of available desktop pools and applications.



Additional Information:

When using the Horizon Application, you can select the ellipses at the bottom right of available resources. This will give you additional options such as 'Display', 'Add to Start Menu', and 'Create a Shortcut to Desktop'. Selecting 'Add to Start Menu', or 'Create a Shortcut to Desktop' will create a shortcut respectively on your device. Launching these shortcuts will directly take you to the login screen and then directly to the application.

